

# TECH GUIDE

Staff 2025-2026

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HUSKERTECH

UNIVERSITY OF  
**Nebraska**  
Lincoln

# Use IT.

**Information  
Technology  
Services**

**SERVICE CATALOG**

**Employee Resources**

**Academic Calendar**

**Holiday Closedown**

**Schedule**

**Staff Senate**



**Firefly**  
Employee Portal



**Microsoft**  
365 Suite



**OneDrive**  
Personal  
Cloud Storage



**Self Service**



**Adobe**  
Creative Cloud



**Bridge**  
Learning and  
Development Service



**Nebraska App**



**YuJa**  
Academic Video



**Zoom**  
Video Conferencing



**Canvas**  
Learning Management  
System



**Duo**  
Two-Factor  
Authentication



**Cortex**  
Endpoint Detection  
& Response



**VPN**  
Virtual Private  
Network



**TeamDynamix**  
NU Support

# Secure IT.

## IT Security

### Passwords



- Never share your password.
- Use a password of at least ten characters and try using a pass phrase.
- Don't use the same password on multiple sites.
- Keep your passwords secret.

**[go.unl.edu/passwords](https://go.unl.edu/passwords)**

### Two-Factor



Two-factor authentication enhances the security of your online accounts by using your smartphone to verify your identity.

- Install the Duo mobile application for improved usability and security.

**[go.unl.edu/2FA](https://go.unl.edu/2FA)**

### Phishing



- The university will never ask you for your passwords, personal information, or to enter a 4-digit Duo pin.
- Phishing scam emails may claim to be “urgent”, contain links/ attachments, or appear to be sent from a colleague or co-worker.
- Report suspicious emails from your inbox with one click by using the “Report Phish” add-in.

**[go.unl.edu/phishing](https://go.unl.edu/phishing)**

### Personal Devices



Recommendations for securing your personally owned device.

- Use a supported Operating System.
- Enable Automatic Software Updates.
- Install University Anti-Malware software (free for students/faculty).

**[go.unl.edu/device-security](https://go.unl.edu/device-security)**

# Connect IT.

## WiFi Network Access

1. Select eduroam from the list of available networks
2. Your device will now prompt you to log in to the network.  
Use hhusker2@unl.edu email address and password.
3. If prompted, accept the eduroam certificate and authenticate your device.

Connect a wireless IoT a device to the **NU-IoT Network**.

For more information: **Network Wi-Fi**

## Wired Network Access

For activating wired connections, visit: Network Wired

To access on campus network services, use of the VPN may be required.

Set up VPN at: **VPN**

## Telephones & Voicemail

For problems or issues contact  
ITS Telecom Service Desk:

**402-472-3434 or nusupport@nebraska.edu**

# Buy IT.



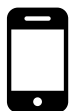
**Apple**

**Verizon & T-Mobile  
phone plans**



**Accessories**

**Software**



**PC**

**And more!**

**Laptops, iPads and software now available on Marketplace**

**Nebraska Union | [huskertech.unl.edu](http://huskertech.unl.edu) | 402-472-5151**



**Authorized  
Campus Store**

# Fix IT.

## **Huskertech Help Center**

**402-472-3970 or toll-free 866-472-3970 [nusupport@nebraska.edu](mailto:nusupport@nebraska.edu)**

**For questions on device troubleshooting, repair, software and  
operational problems. Four convenient locations to serve you:**

**CITY UNION • ADELE CORYELL HALL LEARNING COMMONS  
LOVE LIBRARY, ROOM 31 • DINSDALE FAMILY COMMONS  
FILLETT HALL, ROOM 22**

## **Repair**

**The Computer Repair Center can diagnose and fix  
hardware issues with Macs, PCs and other devices.**

**LOVE LIBRARY SOUTH ROOM 31**

**FILLETT HALL ROOM 22**

**Open 8am-5pm**

- Convenient on-campus location
- Quick turn-around times
- Competitive pricing



**Authorized Service Provider**



Authorized Service Provider